

Dear Customer

Please find enclosed an Application for Credit, which we ask to be completed and returned to our office as soon as possible (by mail or by fax) in order to set up an account in your company name for future purchases. We have included our trading terms below.

We have set up a temporary code for you at present in order to process your current requirements, however this will only be temporary, and it will be easier for us to meet your future requirements once an account is properly in place.

Please advise accounts on 08 8132 7447 or Freecall 1800 331 139 if you do not wish to have a credit account and we can discuss further options for payment charges.

## **TRADING TERMS: MEDVET SCIENCE PTY LTD**

1. All sales are at nett price.
2. Payment is due 14 days from date of invoice.
3. Statements are not issued unless explicitly requested in writing.
4. Medvet Science reserves the right to refuse acceptance of future orders if there are outstanding accounts which exceed the agreed payment terms.
5. Medvet Science does not warrant that it will supply testing service results if accounts are outstanding beyond agreed payment terms.
6. A handling fee will apply to all original orders of physical products when delivered.
7. Orders received for physical products after 12.30pm on any business day will be shipped earliest next business day unless a specific later delivery date is requested.
8. The lead time for deliveries of physical products not included in our standard product listing will be advised on enquiry.
9. Return of goods will not be accepted unless a Medvet Science return authorisation number has been issued and is noted on any delivery documentation.